



Los Angeles County Supervisor

# HILDA L. SOLIS

First District • Chair Pro Tem

## Resources for Impacted Residents

### Evacuation Centers



The **Pomona Fairplex** has been activated as an evacuation center for anyone in the County heeding warnings or displaced by the ongoing fires.

The site is prepared to receive residents in addition to animals, both small and large.

For a full list of evacuation sites available across the County, visit [lacounty.gov/emergency](http://lacounty.gov/emergency) or call 2-1-1.

### Support of Immigrant Communities

Please note that use of emergency assistance is not considered in the public charge test. Receiving emergency aid, such as food, shelter, medical assistance, and temporary financial support, will not impact future immigration relief applications. For additional questions, please call the Los Angeles County Office of Immigrant Affairs at the following number: (800) 593-822.

### Supporting Small Businesses

The Department of Economic Opportunity's Office of Small Business is also offering free one-on-one business counseling sessions.

Individuals may stop by the **East Lost Angeles Entrepreneur Center** from 8 am - 4:30 pm at 4716 E. Cesar E. Chavez or call 1 (844) 432-4900.

### Federal Emergency Management Agency (FEMA)



**FEMA** is present at County libraries to support individuals in need of assistance in applying for disaster relief. They are available at select locations, from 9 am - 5 pm including:

- **San Gabriel Library** - 500 S Del Mar Ave, San Gabriel, CA 91776
  - Call: 626.287.0761

\*Masks are also available at select County libraries.
◦ Visit [lacountylibrary.org](http://lacountylibrary.org) for more info.

### Shelters for People Experiencing Homelessness

**Winter shelters** are also available for individuals experiencing homelessness. Please call the Winter Shelter Hotline at 2-1-1.

### Pet Support & Shelters

The **Pomona Fairplex** is equipped to receive animals including dogs and horses. Pet food and supplies are also available for pets displaced.

County animal care centers are open to receive displaced pets, and reunite lost and found animals. For a list of participating shelters and partner sites, please go to [animalcare.lacounty.gov](http://animalcare.lacounty.gov) or call 2-1-1.



### Price Gouging and Scams

If you believe you have been improperly overcharged for goods, services, or housing:

- File a complaint (800) 593-8222
- Visit [dcba.lacounty.gov](http://dcba.lacounty.gov)



**METRO:** Metro fares will remain free during this emergency. For latest metro updates, visit [metro.net](http://metro.net)



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## Resources for Impacted Residents Continued

### Department of Health Services (DHS)



All **DHS clinics and hospitals are open** and ready to assist impacted individuals with medical health needs including their mobile clinic .

For more info visit [dhs.lacounty.gov](https://dhs.lacounty.gov) or call (844) 804-0055, Option 1 (new patients), Option 9 (current patients)

### Health Services and Medication Access

Department of Public Health has established a **medication access assistance service** at each Disaster Recovery Centers, comprised of 4-5 nurses and 1 physician, and a paramedic team. Families can receive information, education, and referrals for clinical health concerns, including access to medications.

#### **Westside Location**

UCLA Research Park West  
10850 West Pico Blvd.  
Los Angeles, CA 90064

#### **Eastside Location**

Pasadena City College  
Community Education  
Center  
3035 E. Foothill Blvd.  
Pasadena, CA 91107

### Department of Mental Health Services (DMH)

DMH is providing crisis mental health services and emotional support at evacuation centers, including the Pomona Fairplex.

If individuals are experiencing mental health distress related to wildfires, 24/7 support and resources are available at:

- DMH's Help Line at [\(800\) 854-7771](tel:8008547771)
- [988](tel:988) Suicide & Crisis Lifeline

## Unsure of where to start?

## Call 2-1-1. We're here to help!

### Support for Older Adults and Those with Disabilities

Food Pantry Centers across the County, including:

- **San Gabriel Valley Service Center**
  - 1441 Santa Anita Avenue, South El Monte, CA 91733
    - [\(626\) 575-5431](tel:6265755431)
- **East Los Angeles Service Center**
  - 133 N. Sunol Drive, Los Angeles, CA 90063
    - [\(323\)260-2801](tel:3232602801)

For a full list of locations:

- Visit [ad.lacounty.gov](https://ad.lacounty.gov) or call [1-800-510-2020](tel:18005102020)



### Transportation Services:

Older adults and persons with disabilities can sign up to receive transportation services through Aging & Disabilities' New Freedom Transportation program by calling [1-888-863-7411](tel:18888637411)

### Registrar Recorder

For Property Records, Birth Certificates, Death Certificates, and Marriage Certificates from the Registrar Recorder:

- Call [\(800\) 201-8999](tel:8002018999), Select Option 1, followed by Option 2
- Or email: [recorder@rrcc.lacounty.gov](mailto:recorder@rrcc.lacounty.gov)

### To Report Fallen Trees, Debris, and Traffic Signals

To report a fallen tree, traffic lights, and other road blocks or hazards in an unincorporated area of LA County, Call Department of Public Works at

- [1-800 675-HELP](tel:1800675HELP)
- Download "The Works" App on your phone

Scan to visit  
[lacounty.gov/emergency](https://lacounty.gov/emergency)  
for all information related to  
the County fires

