

Registration Requirements

Riders must be registered to use Claremont Dial-a-Ride and must provide their name, address, year of birth and phone number to register. Riders may register in person, by phone or mail. To register in person, go to the Alexander Hughes Center, 1700 Danbury Rd, Claremont, CA. The Center is open Mon - Fri, from 10 am to 7 pm. To register by phone or to request a registration form, call Community Senior Services at 909-621-9900 from 9 am to 4 pm Mon - Fri. Those registering by mail should mail the completed form to Community Senior Services, 141 South Spring Street, Claremont, CA 91711. Riders who complete registration will be mailed an ID card with a unique identification number.

Riders under the age of 18 need a parent or guardian to sign the registration form giving the City of Claremont and Pomona Valley Transportation Authority permission to obtain the rider's personal information.

Get About riders previously registered are automatically registered for Claremont Dial-a-Ride.

Group Van Services

Claremont Dial-a-Ride accepts advanced reservations, and regularly scheduled trip requests from groups of **six or more**. If you would like to schedule transportation for a group of **six or more**, please call at least 72 hours in advance of your desired trip. For van reservations, call **909-596-5964**. (*Reservations are subject to vehicle availability*).



Other Transportation Services

Get About

Get About provides transportation for elderly and disabled passengers. Door-to-door service is available throughout the cities of Claremont, La Verne, Pomona and San Dimas, as well as other specified destinations. For membership or ticket information, call 909-621-9900. To reserve a ride, call 909-596-5964.

Foothill Transit Service

Foothill Transit is the fixed-route bus service for the San Gabriel and Pomona Valleys. Information about Foothill Transit routes, schedules and fares is available at www.foothilltransit.org or by calling 800-743-3463.

San Dimas Dial-a-Cab

Residents of San Dimas can use the San Dimas Dial-a-Cab. Transfers between San Dimas Dial-a-Cab and Claremont Dial-a-Ride service are available. To reserve a ride or for information, call 909-622-4435.

Access Services

Access Services provides transportation for individuals with disabilities who are unable to use fixed-route buses. For more information and eligibility requirements, please call 800-827-0829 or TDD 800-827-1359 for the hearing impaired. Information is also available at www.asila.org.

Claremont Dial-a-Ride is a service of the City of Claremont and operated by Pomona Valley Transportation Authority: **909-596-7664**



Pomona Valley
Transportation
Authority

Your ride is here!

Claremont Dial-a-Ride

909-623-0183



Claremont Dial-a-Ride

- **Comfortable Transportation**
- **Same Day Service**
- **Response on Demand**

Claremont Dial-a-Ride, a shared ride cab service, offers reliable transportation at a reasonable price. Whether going visiting, shopping, to medical appointments, or to and from work, Claremont Dial-a-Ride is available to you. Just call the same day — a cab or minivan picks you up at the curb typically within 45 minutes of your call to **909-623-0183**.

Everyone can ride

Claremont Dial-a-Ride is open to everyone — children, youth, adults, and seniors traveling within the Dial-a-Ride service area. *(Children under six must be accompanied by an adult.)*

Where can I go?

Claremont Dial-a-Ride operates within the boundaries of Claremont and to: medical facilities in the Pomona Valley Medical Center area, the Pomona Courthouse and Social Security office as well as the Montclair Plaza and Montclair TransCenter.

Customer Service

For questions about the service, to make a suggestion or to report a complaint, please call the Pomona Valley Transportation Authority offices at **909-596-7664**.



How to Call-In

1 Call Claremont Dial-a-Ride at **909-623-0183** or TTY/TDD **909-784-3658** at least 45 minutes before desired pick-up time.

2 Please be ready to provide your phone number and the specific address of both your pick-up and destination. Generally within 30-45 minutes of your call, you will be picked up at the curb and transported in a comfortable taxicab or minivan.

3 Please make sure you allow up to 30 minutes of travel time after your pick up to get to your destination since the Dial-a-Ride vehicle may pick up other passengers en route.

If you are using a wheelchair or other mobility device or you require any special assistance, please inform the operator when you call to arrange for your pick up.

- **Claremont Dial-a-Ride is a curb-to-curb service. Drivers do not come to the door.**
- **Grocery bags are limited to the number you can carry.**
- **Drivers cannot make change, please have the exact fare when boarding the vehicle.**

Service Hours*

Monday – Friday: **6 am to 7 pm**

Saturday: **7 am to 6 pm**

General Public over age 16 may ride during the hours above. Seniors, disabled persons and children under age 16 can travel 24 hours per day, 7 days a week.

Fares

New Fares Effective January 1, 2013 — One Way Trip Rate

DIAL-A-RIDE

General Public within Claremont**\$2.50**

Seniors & Disabled within Claremont...**\$1.50**

Travel Outside Claremont

All Riders, General Public, Seniors & Disabled**\$4.00**

Includes Montclair Plaza, Montclair Transcenter & Medical Facilities in the Pomona Valley Medical Center area

After Regular Service Hours

Seniors, riders with disabilities and riders under age 16.....**\$4.00**

*(*Regular Service Hours in box at left)*

Additional rider when two riders travel from the same pick up address to the same destination.....**\$1.00**

Group Van Service per rider.....**\$1.00**

TICKET BOOKS

Senior and Disabled (10 rides).....**\$15.00**

General Public (10 rides).....**\$25.00**

Ticket books may be purchased at City Hall. Riders may use old \$1.25 general public tickets and \$.75 Senior and Disabled tickets after January 1, 2013. However, each one way ride requires two of the \$1.25 general public tickets. Riders eligible to use the \$.75 Senior and Disabled tickets, must use two tickets for a one way trip after January 1.

Get About ticket books of 12 tickets cost \$7.50 at City Hall. Get About tickets are accepted on Claremont Dial-a-Ride; however two of the Get About tickets will be required for a one way trip on Claremont Dial-a-Ride.

The “pink’ Get About nutrition tickets will no longer be accepted by Claremont Dial-a-Ride after January 1, 2013.

For more information click on the Claremont Dial-a-Ride button at **www.pvtrans.org**.